



Key statistics about your electric cooperative

At PEC, we are more than an electric utility committed to providing safe, reliable electricity, competitive rates and outstanding service to some of the fastest growing counties in the country. We are also a cooperative owned by our membership, and we believe it is important to share key cooperative information with our members.

PEC ranks in the top quartile of cooperatives in electric reliability and national satisfaction studies, and our rates are lower than the Texas and national averages.* We are also committed to open and transparent business operations.

Please review some key facts about your cooperative below. You can also find more information, including an archive of annual reports, form 990 compensation reporting and Key Industry Ratios at pec.coop/archives.

Residential rate comparison

* Source: U.S. Energy Information Administration

	1,000 kWh	1,275 kWh	1,500 kWh	2,000 kWh
National Average - December 2016*	\$122.10	\$155.68	\$183.15	\$244.20
Texas Average - December 2016*	\$108.60	\$138.47	\$162.90	\$217.20
PEC - April 2017	\$105.20	\$128.63	\$147.80	\$190.40
PEC - April 2016	\$109.70	\$133.68	\$153.30	\$196.90

Active accounts (12/31/16)	287,422
Members (12/31/16)	240,932
Miles of line	22,000
Employees (12/31/16)	723
Average consumers per employee	389
2016 average outage time per account	67.74 minutes
Capital credits retired in 2016	\$8.9 million
PEC member bill reductions resulting from December 2016 Revenue Adjustment Factor	\$6 million
Fitch bond rating (affirmed June 2016)	AA-
2016 total assets	\$1.55 billion
Equity as a percentage of assets	37.81%¹
2016 revenue	\$565.8 million¹
2016 revenue percentage allocated to power cost	60%¹
2016 controllable cost per average consumer	377¹

Percent growth in meters in 2016	4.41%
Megawatt-hours purchased in 2016	5,917,725
2016 percent renewable energy distributed	11.4%²
PEC members generating their own power with wind, solar and other resources	1,319
Credit members ³ receive per kWh if generating more than they consume	\$0.0465
2016 J.D. Power Electric Utility Residential Customer Satisfaction Study score	719
Board meetings held in 2016	19
Members voting in 2016 PEC Board election	26,664
Percentage of members participating in 2016 online voting who were "very satisfied" or "satisfied" with online voting process	96.7%
2016 PEC open records requests	37
2016 community support and member assistance	\$557,650

¹Pre-audit figures, subject to change

²Approximate percentage

³Net Energy Credit available to qualifying facilities

Planned for 2017: Time-of-use rates, solar power generation project, improved outage reporting and communication, enhanced member-facing website and more.