



External FAQs

[PEC's Cooperative Lighting Program; Light Replacement Project](#)

What is the PEC light replacement project?

We are beginning PEC's Cooperative Lighting Program to upgrade PEC-owned street and roadway lights to dark-sky friendly lighting. The project will provide cities and members with new LED lights.

Why is PEC replacing these lights?

At PEC, we support efforts to preserve our night skies and there are many other benefits to the new lights. Upgraded lights are not only more energy efficient, they can detect their own outages and identify future ones. This will help improve reliability and expedite repairs. The lights are also dark-sky friendly and approved by the International Dark-Sky Association.

How many members are affected?

About 30,000 members on the eastern side of our service territory will receive new lights through this light replacement project.

Who will be doing the work?

PEC has contracted with Pike Electric Corporation and Evari GIS Consulting to complete the work including taking inventory of existing lights, performing inspections, and upgrading the street and roadway lighting for members. Contractors will be assigned standard PEC contractor badges and truck stickers.

Will I be billed for these changes?

Members with existing LED lights will be upgraded to the new ones and will not see a change on their bills. However, about 6,000 members with non-LED lights will see a change in their bills as outlined in PEC's Tariff. This change is expected to increase the line item for members with non-LED lights to roughly \$1 more per month. However, these changes are expected to help save money for our members, and the cooperative as a whole, over time.

Will I notice a change in the way the lights look?

The new LED lights are very similar to the existing lights. You may initially find that the light appears brighter, due to the age and wear of the previous light.



Will PEC provide shields for the new lights?

No, shields will not be provided for PEC-owned lights; however, shields can be installed at cost, if requested. Cities and homeowner associations who own their lights may choose to install shields at their own cost.

During the changeout, what do I need to do?

Members should not experience service interruptions during the changeout, and do not need to be present during the work.

What is PEC doing to communicate these changes?

All members affected by these changes will be notified and will receive a mailed letter and an email in advance of the work.

What is the project timeline?

Contractors will begin working on the project November 15. Work is expected to be completed by the end of 2022.

I have questions, or special instructions to access my property. Who can I call?

Please contact our PEC agents at 888-554-4732, Monday through Friday, between 8 a.m. and 5:30 p.m.